

## How to License PowerDB Pro Software

There are 4 ways to license PowerDB Pro.

1. Activate License – this is the preferred method used for licensing individual user serial numbers. It requires an internet connection.
2. Manual License – this method is used when the Activate License option does not work. This requires an internet connection.
3. File License – this is used when #1 and #2 do not work. Requires interaction with PowerDB.
4. Site License – this method is only used for large organization (>25 users). This requires a network service running on your local network. Your company PowerDB administrator will give you the settings for this.

### Activate License

The screenshot shows a 'Licensing' dialog box with four tabs: 'Activate License', 'Manual License', 'File License', and 'Site License'. The 'Activate License' tab is active. The 'Serial Number' field is filled with 'S 12345 - 12345 - 12345 - 12345 - 12'. The 'Contact Name' field contains 'Charlie Tester', 'Telephone' contains '123-456-7890', and 'E-Mail' contains 'charlie@testco.com'. Below these fields is a 'License Information' section with 'License Type' set to 'Expired or Invalid' and 'Install ID' set to '1660933181-140-4202112428'. At the bottom right is an 'Activate' button. At the bottom of the dialog are 'Close', 'Apply', and 'Help' buttons.

1. Select PDB Licensing on the main Tools tab in the application.
2. Select the Activate License tab.
3. Enter the following information:
  - a. the serial number license provided by PowerDB
  - b. your full name (First Last)
  - c. phone number
  - d. email address.
4. Press the Activate button.
5. If successful, you will receive a pop-up message stating "Registration completed successfully".

If your registration was not successful, first double-check the license number that you entered and verify your connection to the internet. Try to activate again. If you are unable to register, you may have to use the Manual License method.

## Manual License

Licensing

<http://www.powerdb.com/license/>

License ID:

Serial Number: S  -  -  -  -

Contact Name:

Telephone:

E-Mail:

License Information

License Type:

Install ID:

Activate

Close Apply Help

1. Select PDB Licensing on the main Tools tab in the application.
2. Select the Manual License tab.
3. Click on the link at the top. This will take you to a web page as shown below.

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### Online Registration

**Instructions:**

- Fill in all of the fields on the following form
- Click "Submit"
- You will be directed to a new page which will contain your license number.
- Copy your license number.
- Return to the PowerDB application.
- Go to Tools > PowerDB Licensing and check 'Enter License'.
- Paste your license number into the PowerDB License ID field.
- Click "OK".

If you have any questions, please contact PowerDB, Inc at (979) 690-7925 or [support@powerdb.com](mailto:support@powerdb.com)

Serial Number:	S	<input type="text"/>				
Contact Name:	<input type="text"/>					
Telephone:	<input type="text"/>					
Email:	<input type="text"/>					
Copy the Install ID from the bottom of the PowerDB licensing dialog						
Installation Id:	<input type="text"/>					
Submit						Clear Form

4. Fill in the serial number license provided by PowerDB, your name and contact information.

5. From the PowerDB licensing screen, copy the Installation ID and paste it into the corresponding field on the web page above.
6. Press the Submit button.
7. When the web page updates, copy the License ID from the web page and paste it into the corresponding field on the PowerDB licensing screen. Note: you do not have to enter the serial number license into this screen.
8. Press the Activate button.
9. If successful, you will receive a pop-up message stating "Registration completed successfully".

If your registration was not successful, double-check the license number that you entered and verify your connection to the internet. Try to activate again. If you are unable to register using this method you may have to use the File License method.

## File License

The screenshot shows a 'Licensing' dialog box with a sidebar on the left containing four options: 'Activate License', 'Manual License', 'File License' (which is selected and highlighted), and 'Site License'. The main area of the dialog contains several input fields: 'Serial Number: S' followed by five boxes containing '12345', '12345', '12345', '12345', and '12'; 'Contact Name: Charlie Tester'; 'Telephone: 123-456-7890'; and 'E-Mail: charlie@testco.com'. Below these fields is a 'License Information' section with 'License Type: Expired or Invalid' and 'Install ID: 1660943779-140-4202112428'. At the bottom of the dialog are buttons for 'Submit To File', 'Activate From File', 'Close', 'Apply', and 'Help'.

1. Select PDB Licensing on the main Tools tab in the application.
2. Select the File License tab.
3. Enter the following information:
  - a. the serial number license provided by PowerDB
  - b. your full name (First Last)
  - c. phone number
  - d. email address.
4. Press the Submit To File button. The software should prompt you for a location to save the file. The file should have a default name something like PowerDBRegInfo.pdl.
5. If there are other PCs that will need this same licensing, move the file to each PC and use the Submit To File option on each one.
6. Follow steps 1 to 3 on each PC. The file will accumulate the licensing information from each PC.
7. Email the file to [support@powerdb.com](mailto:support@powerdb.com). PowerDB will update the file and return it.
8. Place the file on each PC.
9. Go back to the File License tab.
10. Press the Activate From File button. You should receive a return message indicating successful registration.

If your registration was not successful, contact PowerDB by telephone at (979) 690-7925 or email at [support@powerdb.com](mailto:support@powerdb.com).

## Site License

The screenshot shows a 'Licensing' dialog box with the following fields and values:

- License Server Address:
- Port:
- Contact Name:
- Telephone:
- E-Mail:
- PowerDB Username:
- Password:
- License Information:
  - License Type:
  - Install ID:

Buttons: Activate, Close, Apply, Help

1. Select PDB Licensing on the main Tools tab in the application.
2. Select the Site License tab.
3. Enter the following information:
  - a. License Server Address and Port (provided by your company's PowerDB administrator)
  - b. your full name (First Last)
  - c. phone number
  - d. email address.
  - e. Your PowerDB login username
  - f. Your login password
4. Press the Activate button. You should receive a return message indicating successful registration.

If your registration was not successful, double-check the License Server Address and Port number and verify your connection to your company network. Try to activate again. If you are unable to register using this method contact your company's PowerDB administrator.